

original^o General Terms & Conditions of Sale

1. TRADING ADDRESS

ORIGINAL LIMITED
Unit 52 Atcham Business Park
Atcham, Shrewsbury,
Shropshire, SY4 4UG
United Kingdom

Tel. Number: +44 (0)345 5050222
Fax Number: +44 (0)345 5050223

Email: sales@originaldesign.com
Internet: www.originaldesign.com

Other Details:

Company Registration Number: 04914640
VAT Registration Number: GB 177 3766 64
EORI Customs Excise No: GB 177 3766 64 000

Bank Details:

Bank Name: HSBC
Address:
33 High Street
Shrewsbury
Shropshire
SY1 1SL

GBP Account: ORIGINAL LIMITED Current Account
Sort Code: 40-61-35
Account No.: 03010513
BIC: HBUKGB4B
IBAN No.: GB78 HBUK 4061 3503 0105 13

Euro (€) Account: Original Ltd Euro Account
Sort Code: 40-61-35
Account No. 91890673
BIC: HBUKGB4B
IBAN No.: GB36 HBUK 4012 7691 8906 73

US (\$) Account: Original Ltd US Dollar Account
Sort Code: 40-61-35
Account No: 91889759
BIC: HBUKGB4B
IBAN: GB76 HBUK 4012 7691 8897 59

2. PRICING

- (a) All prices quoted are net of VAT. UK mainland orders will be subject to the prevailing VAT rate at the time of dispatch. Exemption from VAT will only be granted on Export orders when an official order has been received before the order has been processed.
- (b) It is the intention of ORIGINAL LIMITED not to alter its pricing or discount structure for a period of twelve months from the date of which this price list was printed. However where the need to change or alter the pricing or discount structures may arise ORIGINAL LIMITED reserves the right to change without notice.
- (c) Additional carriage / freight charges will apply on all dispatched goods. Please refer to Delivery Charges Section.

3. TRADING TERMS & CONDITIONS OF CREDIT

- (a) Goods are not sold on Credit unless a Credit Account has been approved. For UK Credit Application Forms please enquire.
- (b) Goods sold on credit must be paid for within 30 days from the end of the month in which the goods were purchased / invoiced. Failure to comply will result in credit facilities being withdrawn indefinitely. Outstanding Credit Accounts requiring the use of Solicitors to recover Monies will be subjected to all charges arising therefrom.
- (c) ORIGINAL LIMITED reserves the right to cancel or refuse Credit Account facilities without reason.

4. HOURS OF BUSINESS

8:30 am to 5.30 pm - Monday to Friday.

5. ORDERS

- (a) Orders will not be processed without an official Order Number.
- (b) All orders will be sent by overnight delivery unless stated or otherwise instructed by the ordering customer. (UK mainland only)
- (c) Please state clearly which depot or branch the ordered goods are intended for delivery to if applicable.
- (d) It is the intention of ORIGINAL LIMITED to ensure speedy deliveries and adequate stocking levels to meet customer demand. Where demand has exceeded stocking levels or special order requirements are necessary it is the intention of ORIGINAL LIMITED to fulfil this demand as soon as reasonably possible. Additional freight charges may apply.
- (e) Incorrectly ordered goods may not be accepted for credit unless returned without damage or interference and unless a valid goods return number (GRN) has been obtained within 5 working days from the date of delivery. To obtain a GRN please contact Customer Services by telephone as indicated in Section 1. Carriage charges will not be credited and handling charges will apply at 10% of the value of the goods.

6. RETENTION OF TITLE

All goods shall remain the property of ORIGINAL LIMITED until paid for in full.

7. DELIVERIES

All orders placed before 4.00 pm on the day of order will ensure an overnight delivery where stock is available (UK mainland only). Orders placed after this time will be processed the following day. Please see Delivery Charges section for current rates.

8. TO PLACE ORDERS

Please telephone: +(44) (0)345 5050222
or Fax: +(44) (0)345 5050223
N.B. All orders must be accompanied by an Order Number

9. WARRANTY AND GUARANTEE.

- (a) For Warranty and Guarantee detail see specific product Service and Warranty Conditions.
 - (b) For Warranty Claims Process / Claims Reimbursement Procedure / Warranty Repair Menu see specific product Service and Warranty Conditions.
- Refer to contact numbers in Section 1 to obtain these if necessary.

10. TECHNICAL SUPPORT

For immediate technical support and advice please call:

+44 (0)345 5050222

Operator lines are available from 8.30am to 5.30pm - Monday to Friday.

11. DELIVERY SERVICE CHARGES

Available on request.

12. LAW & JURISDICTION

This contract shall be governed by and constructed in accordance with English Law and the parties submit to the exclusive jurisdiction of the English Courts.

